



**CANADIAN
PACIFIC
RAILWAY**

503

500, 125 - 9th Avenue SW
Calgary, Alberta
T2P 4Z4

February 19, 2001

Mr. Mark Badick, P.Eng.
Chief Operating Officer
Safety Boss
8060 Edgar Industrial Cres.
Red Deer, Alberta
T4P 3R3

Dear Mark Badick,

On behalf of Canadian Pacific Railway, I want to extend my sincere thanks to you and your organization for your superb work during the February 2nd derailment at Red Deer. Your team brought a high degree of expertise, endless supply of equipment and more than anything, a desire to do a job and do it well.

As you know, events such as this chemical spill are extremely rare. However, when something like this does happen, we recognize the significant impact it can have on a community.

As a railway veteran of 27 years, I can't recall attending a major incident where all emergency responders shared such a clear focus and common purpose. Despite being thrown together in difficult circumstances, everyone remained professional and calm under pressure while always putting safety first. The clear communication and cooperation between groups were a credit to all who were involved.

CPR is working with the City of Red Deer, the affected residents and businesses to resolve compensation and claims. We will continue to cooperate with the Transportation Safety Board's investigation and intend to consider recommendations made as a result of the incident.

Once again, congratulations and thanks to you and your colleagues for a job well done.

Yours sincerely,

Vern Graham
General Manager, Field Operations

Great work done
by your team.